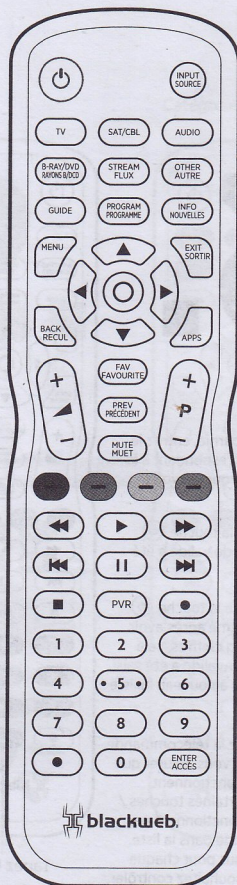




blackweb

**BWA21AV020C
USER GUIDE**



Universal Learning Remote Control

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Getting Started (Batteries)

Thank you for choosing the Blackweb Universal Learning Remote Control. This remote control can operate a wide range of electronic devices, works across most brands and models, and comes pre-programmed to operate many Samsung TVs (see the Programming Your Remote sections if your device is not compatible). Your remote can control up to 6 devices and is remarkably easy to set up. To get started, please install two AA alkaline batteries (not included) as shown below.

Installing the Batteries

1. Remove the battery cover.
2. Insert the batteries as shown.
3. Snap the battery cover back into place.

Battery Precautions

- Do not mix old and new batteries.
- Do not mix alkaline, standard (carbon-zinc) or rechargeable (nickel-cadmium) batteries.
- Always remove old, weak or worn out batteries promptly and recycle or dispose of them in accordance with local and national regulations.

Low Battery Indicator

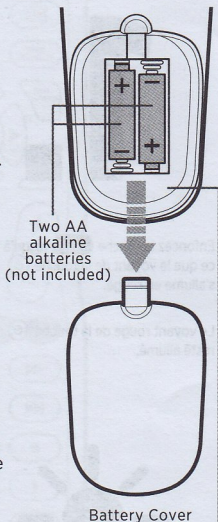
If while using the remote, the  button's red indicator light flashes 2 times, this indicates the batteries need to be replaced. Please replace the batteries as soon as possible when this indication occurs.

Code Saver

When changing the batteries of your remote, please do so quickly. You have up to 10 minutes to change the batteries in your remote without losing the programmed codes.

Battery Saver

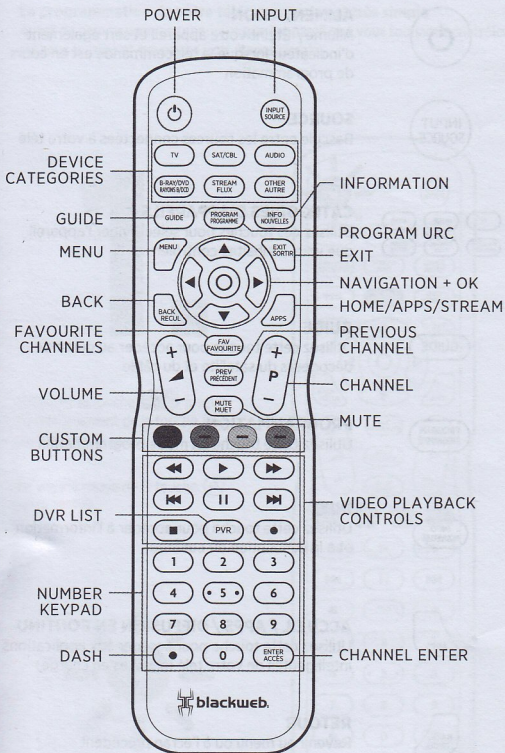
To conserve battery power, the remote will automatically turn off if any button is pressed for more than 15 seconds (except during programming). This feature is helpful in the event that the remote is stuck in a location where the buttons remain depressed, such as between sofa cushions.



BWA21AV020C
CAN ICES-3 (B)/NMB-3(B)
MADE IN CHINA/FABRIQUÉ EN CHINE
CODE LIST/LISTE DES CODES: V1

Your remote control's model number can be found in the battery compartment

Getting Started (Buttons)



NOTE: Some of the buttons on the remote may not support all of the functions of the original device remote.

Getting Started (Buttons)



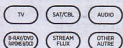
POWER

Turns your device On/Off and also serves as an indicator when the remote is being programmed



INPUT

Switches between the sources connected to your TV



DEVICE CATEGORIES

Use these buttons to select the device you want to control



GUIDE

Use to access the guide of satellite and cable set-top boxes



PROGRAM

Use to put your remote in programming mode



INFO

Use to access on-screen content description and information



HOME/APPS/STREAM

Use to access your smart TV's apps (if supported)



BACK

Return to the previous menu or screen



CUSTOM BUTTONS

Use to access device shortcuts for additional features or custom apps on your device (if supported)

Programming Your Remote (Direct Code Entry)

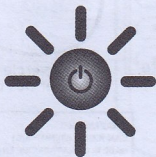
Programming your remote is as easy as 1, 2, 3

Before beginning, please make sure that the device you want to control is powered on and follow these three simple steps.

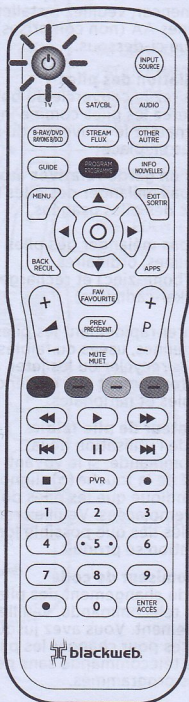
1.

Press and hold the **PROGRAM** button until the  button lights up red.

The  button's red indicator light remains on.



Red indicator light



NOTE: The BLACKWEB universal remote comes pre-programmed to operate many Samsung TVs.

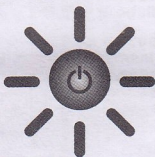
Programming Your Remote (Direct Code Entry)

2.

Select the device you want to program
from the **Device Categories**

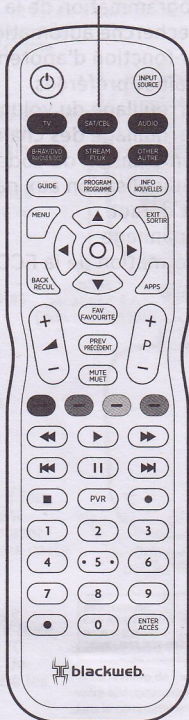


The  button's red indicator light
blinks once and remains on.



Red indicator light

Device Categories



Programming Your Remote (Direct Code Entry)

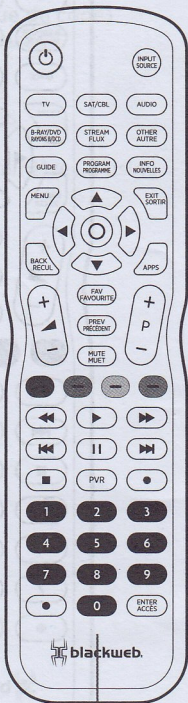
3.

Enter the 5-digit code from the included list for the category and brand of your device.

The  button's red indicator light shuts off if a valid code was entered.

If the  button's red indicator light flashes and remains on after entering five digits, that means an invalid code was entered. In that case, check the list again and re-enter the code.

NOTE: Test the remote with the device to make sure all the buttons work as expected. If some of the buttons / features don't work, try a different code in the list. Repeat this process for each device you wish to control.



Enter the code

Programming Your Remote (Auto Code Search)

It's recommended to program your remote by using the **Direct Code Entry** method, however if with that method you were not able to find a code that is compatible with your device, you may try the **Auto Code Search** method below:

1. Refer below to enter a code for a device you wish to search by Direct Code Entry, then power on the device that you want to control. For example, if you want to search a TV code under AUDIO button, enter 10001 with Direct Code Entry in device button AUDIO.

Code search in a device	Code for Auto Search
TV	10001
VCR	20002
MEDIA BOX	30003
SAT/CBL, TV BOX	40004
BLURAY, DVD	50005
AUDIO/AMP, SOUNDBAR	60006
CD	70007
PROJECTOR	80008

2. Press and hold the **PROGRAM** button until the **Ⓢ** button lights up red. The **Ⓢ** button's red indicator light remains on.
3. Select a device from Device Categories you would like to control. The **Ⓢ** button's red indicator light blinks once and remains on.

Device Categories



NOTE: Please refer to the list below if you are unsure about the device category.

- **TV:** TV, TV/DVD and other TV combinations.
 - **SAT/CBL:** Satellite, Cable, DVR, and other set-top boxes.
 - **AUDIO:** Sound Bars, Audio Receivers, and other audio devices.
 - **B-RAY/DVD:** Blu-ray Players and DVD Players.
 - **STREAM:** Roku, Apple TV, Xbox, and other streaming media players.
 - **OTHER:** Projector, VCR, CD and devices not found on the code list.
4. Point the remote directly at the front panel of the device you want to control and then press and release the  button to start the search. A different IR signal is sent every 2 seconds as the remote searches, indicated by a red flash.
 5. As soon as the device powers off, immediately press and release  button to save the code. The red indicator light will turn off.
 6. Try out the keys you need to operate the device. If your device responds correctly, you have saved the right code.

NOTE:

- It may take over 20 minutes to scan through all the possible codes for your device.
- Auto search can be reversed, by pressing and releasing the  button once more during the auto search process. (This is helpful if the user missed out the chance to press  button within 2 seconds. Note that the device needs to be first powered on again.)
- After the Auto Code Search has exhausted all available codes for the selected category, the remote's  button's red indicator light blinks three times and turns off. If none of the codes worked with your device, try the Direct Code Entry method.

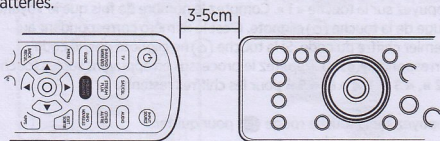
By Learning Function

Your URC is factory preprogrammed to operate your TVs, SATs, AUDIOS... Due to the limited number of keys, some minor functions may not be included. You may teach your URC with the original A/V remote to operate any excluded function by your choice.

Besides the preprogrammed devices, you may also teach your URC to operate other infra-red controlled equipment and appliances, such as DVD, B'Ray or Streaming Box etc.

Your URC can learn and reproduce up to 100 commands from other remote controls. All 6 Device Modes (TV, SAT/CBL, AUDIO, B-RAY/DVD, STREAM, OTHER) can be taught to operate additional commands:

1. Press and hold the **PROGRAM** button until the **⏻** button lights up red. The **⏻** button's red indicator light remains on.
2. Select the device you want to program from the Device Categories. The **⏻** button's red indicator light blinks once and remains on.
3. Enter Magic Learn Code "0", "0", "0", "0", "0", the indicator will flash once, and then the indicator keep on and your URC is ready to learn commands.
4. Aim your A/V remote control to the URC Infrared LED on a flat surface, with 3-5 cm apart. Make sure your A/V remote control is with fresh batteries.



5. Press and release a desired key on the URC you want to hold the command, the indicator will flash twice and keep on.
6. Press and hold the corresponding key for 1 - 2 seconds on your A/V remote control to transfer the command, the indicator turns off while holding the key on your AV remote and keep on once key released, the command has been learnt successfully. If the indicator flashes 6 times, it shows error in learning process. Adjust the position of both remote controls and repeat steps 5 to 6 again.
7. Repeat steps 5 to 6 to transfer other signals into next function key. When you finish the whole device mode, press the same device mode key (e.g.TV) again to store your setting. The indicator will then turn off.

WARNING:

Entering a new pre-programmed Device Code will automatically erase and replace all learned commands in the chosen device mode.

NOTE:

- Do not attempt to learn additional commands with the Device Mode Keys. They will not hold commands by themselves.
- Each function key will hold one command only, a new command to be learned will automatically erase and replace the previous one.
- If the indicator flashes 6 times when choosing a key to learn or during the transference of signals, this tells you the learning is unsuccessful or memory bank is full. Press the same device key again to resume normal operation. (You may erase the learned commands in a device mode and make room for any new signal. See "**Warning**" above.)

Favourite Channels

For easy access to up to 10 of your favourite channels, follow the steps below.

1. Select a device from Device Categories that controls the channels. The  button's red indicator light will blink once.
2. Press and hold the  button until the  button lights up red. The  button's red indicator light remains on.
3. Press the  button. The  button's red indicator light blinks once and remains on.
4. Select the button (0 - 9) that you will use for storing your favourite channel. The  button's red indicator light blinks once and remains on.
5. Enter the channel number you wish to program as a favourite channel.
6. Press the  button, the  button's red indicator light will turn off and the channel is saved.

NOTE: To change a stored favourite channel, repeat steps 1-6 above.

To Access Your Favourite Channels:

1. Press the  button. The  button's red indicator lights up and remains lit.
2. To access the favourite channel, press the programmed button for that channel (0-9). The  button's red indicator light blinks, then turns off as the command is sent.

Volume Lock

Use this feature to lock a device to the remote's volume control. For example, the remote can be in TV mode while the volume buttons control your soundbar.

Enabling Volume Lock:

1. Press and hold the  button until the  button lights up red. The  button's red indicator light remains on.
2. Select a device from Device Categories that you want to lock to the remote's volume control. The  button's red indicator light blinks once and remains on.
3. Press the VOL  + button. The  button's red indicator light blinks once and remains on.
4. Press the  button. The  button's red indicator light will blink twice and turn off.

Disabling Volume Lock:

1. Press and hold the  button until the  button lights up red. The  button's red indicator light remains on.
2. Press the VOL -  button. The  button's red indicator light blinks once and remains on.
3. Press the  button. The  button's red indicator light will blink twice and turn off.

NOTE: On most newer HDMI-connected devices, the Volume Lock feature may be unnecessary as this feature is already built-in.

Channel Lock

Use this feature to lock a device to the remote's channel control. For example, the remote can be in TV mode while the channel buttons control your satellite or cable box.

Enabling Channel Lock:

1. Press and hold the  button until the  button lights up red. The  button's red indicator light remains on.
2. Select a device from Device Categories that you want to lock to the remote's channel control. The  button's red indicator light blinks once and remains on.
3. Press the **P+** button. The  button's red indicator light blinks once and remains on.
4. Press the  button. The  button's red indicator light will blink twice and turn off.

Disabling Channel Lock:

1. Press and hold the  button until the  button lights up red. The  button's red indicator light remains on.
2. Press the **P-** button. The  button's red indicator light blinks once and remains on.
3. Press the  button. The  button's red indicator light will blink twice and turn off.

NOTE: On most newer HDMI-connected devices, the Channel Lock feature may be unnecessary as this feature is already built-in.

Code Identification

To identify any of your programmed codes, follow the steps below.

1. Press and hold the  button until the  button lights up red. The  button's red indicator light remains on.
2. Select a device from Device Categories that you would like the code for. The  button's red indicator light blinks once and remains on.
3. Press the  red button. The  button's red indicator light blinks once and remains on.
4. Press the "1" button. Count the number of times the  button's red indicator light flashes. This is the number corresponding to the first digit of the code. If the  button does not flash, the corresponding code number is **0**. Repeat the process by pressing the "**2**", "**3**", "**4**" and "**5**" buttons for the remaining digits.
5. Press the  red button to exit.

NOTE: Press  red button to exit at any time.

Reset To Factory Default Settings

1. Press and hold the  button until the  button lights up red. The  button's red indicator light remains on.
2. Press the  button. The  button's red indicator light blinks once and remains on.
3. Press the  button. The  button's red indicator light will flash twice and the remote will revert to factory settings.

Troubleshooting

The tips below can help you solve problems and answer questions you may have with your remote control. In general, always make sure:

1. The remote is in the correct device category mode (TV, SAT/CBL, AUDIO, B-RAY/DVD, STREAM, OTHER); this tells the remote which device to operate.
2. The batteries are fresh and properly installed.
3. To remove any obstacles between the remote and the device, and that you're aiming the remote at the device's IR sensor.

The remote can't be programmed to operate my device.

- If you're using the Direct Code Entry method to enter the codes for your brand and the device is still not functioning properly after trying all the code options, try the Auto Code Search method.
- To control combo devices like TV/VCRs or TV/DVDs, you must program the individual corresponding device buttons to control each part of the combo unit.

Some of the buttons of the remote are not supported or working properly on my device.

- It's possible the code that you programmed is not fully compatible with your device. Try selecting the next code from the options available for the category and brand of your device.
- There may be some buttons from your device's original remote that are not supported.
- You may have pressed an invalid button for the device category mode the remote is in.

The remote will not change the channels on my device.

- Make sure the remote is in the correct device category mode (TV, SAT/CBL, AUDIO, B-RAY/DVD, STREAM, OTHER) that controls the channels.
- Try pressing the ENTER button after you enter a channel number (a requirement with certain models and brands of TV and/or Cable/Satellite boxes).

The remote will not adjust the volume on my device.

- Make sure the remote is in the correct device category mode (TV, SAT/CBL, AUDIO, B-RAY/DVD, STREAM, OTHER) that controls the volume.

My device's menu or app hub does not appear.

- Menu and app hub access isn't supported for all brands. You may need to use your original remote control to access the menu functions and/or app hub for some devices.

My remote's light is blinking.

- If while using the remote the indicator light flashes 2 times, this indicates the batteries need to be replaced.

FCC Information

This device complies with part 15 of the FCC rules.
Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

CAUTION: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

For more information, please call the Customer Support Help Line:
1-888-778-8525

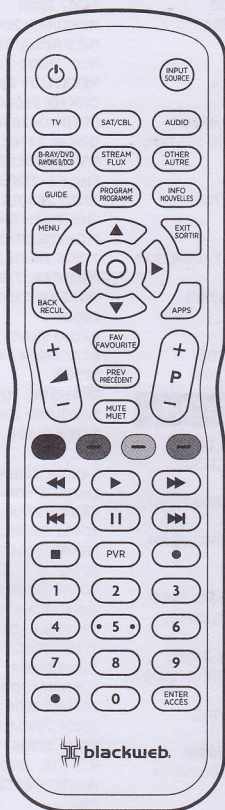
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BWA21AV020C

CODE LIST/LISTE DES CODES



VERSION V1

Universal Learning Remote Control

TV(TÉLÉ)

ABEX: 16933,13251
ACCURIAN: 17154
ACER: 15714,19947,13059
ADC: 12249,13442
ADVENT: 14409,17934,12845,
19341
AFFINITY: 11619
AFTRON: 14319
AIKO: 14151
AIWA: 19330,15051
AKAI: 15309,19404,10719,10427
13127
ALLERON: 13941
AMTRON: 16843
AMW: 18234,18733
ANAM NATIONAL: 15343, 16540,
16843, 17440, 10359
AOC: 17413, 19112, 10023, 10629,
10720, 19123, 14320, 18812
APEX: 11507,10214,19213,14634,
16030,17233,19835,10146,10449
APEX DIGITAL: 10449
ARIO: 13015
ATVIO: 10911,11215,19415,17020
ATYME: 19723
AUDIOVOX: 16843,13352,13453
AURIA: 19112,18812
AURORA: 14904
AUVIO: 13813,13914
AVENTURA: 10708
AVERA: 13015
AVOL: 10517,12935
AXESS: 10731
AXION: 19235
BANG & OLUFSEN: 13611
BELL & HOWELL: 11248,13442,13745
BENQ: 16209,14049,16944,12553
BLUE SKY: 12654,11327
BOE: 10629,16753
BOLVA: 17525
BROCKWOOD: 14331
BROKSONIC: 12317,14533,15932,
18834,12940,13341
CCE: 11327
CELERA: 11608,19213
CENTRIOS: 11844
CETOMER: 11822,19644
CETRONIC: 15343
CHANGHONG: 15107,13228

CHARTER COMMUNICATIONS:

15635
CHIMEI: 14702
CIELO: 11912
CINERAL: 14151,11327
CITIZEN: 16832,11642,11945,15343,
16843,14151
CLASSIC:15831,11046,15343
CLP:14830
CLP CLASSIC:14331,15534
COBY:10607,14601,18245,18340,
18441,10551,15752
COLORTYME: 12249
COMWAVE: 18520
CONTEC: 14432,15141,15343,16843
CONTEX: 19611
CORNEA: 12542
CRAIG: 11800,14702,14410,15343,
16843
CROSLEY: 11901,15640,15534
CROWN: 15343,16843
CRYSTAL: 15107
CTX: 12340
CURTIS: 10900,12913,13015,13116,
13217,19415,19611
CURTIS INTERNATIONAL: 11619,
12913,13015,13116,13217,13318
CURTIS MATHES: 16300,16232,
16832,11248,13745,15550,16854
CYBERVISION: 11327
DAEWOO: 11417,18430,10944,
15343,16742,14852,16254,14151,
14320
DAYTRON: 14331
DELL: 19431,10450,12351,17345,
11327
DÉVANT: 16018,16119,16210
DIAMOND VISION: 17132,18935,
13240,16041
DIGIHOME: 16625,16720
DIGIMATE: 14050
DIGISTAR: 11204,17934,12351,16652
DIGITAL: 15208
DIGITOR: 10203
DISNEY: 12317
DISTAR: 16108
DSE: 10102
DUKANE: 11349,15842
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12317,18414,11945
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 17211,17312,13329,17822,16153,
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 19330,11248,13941,16843,14953,
 15354
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 ESA: 10708,12610,11945
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 FISHER: 11248,10652,15651
 FLUID: 17743
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 19330,13941
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 FUTURETEC:15343,16843
 GATEWAY:19011,17732
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 18414,19213,14735,19134,15545,
 15455,53200
 GENERAL INSTRUMENT:10449
 GFM:10708,11811,12519,12610
 GIBRALTER:11316,14140,14241
 GLOBALSTAR:11631
 GOLDI:16753
 GOLDSTAR:18414,19330,14320
 GPX:13510,14511,15231
 GRADIENTE:14331,17244,11754,
 12755,12850
 GRUNDIG:16221
 GUESTVISION:14841
 GVISION:15253
 HAIER:10900,18100,18414,13723,
 16524,18722,18823,15152
 HAIER(ROKU TV):13431
 HALLMARK:18414
 HANNSPREE:12700,12902
 HAUPPAUGE:12250
 HAVERMY:18111
 HELLO KITTY:16052
 HIDEAR:17451
 HISENSE:12520,13824,13925,
 16423,13431
 HISENSE (ROKU TV):13431,
 13532
 HITACHI:14500,18913,16720,
 17222,11833
 HITACHI (ROKU TV):13431
 HKC:13004
 HKPRO:17721
 HP(HEWLETT PACKARD):15703,
 10753
 HYUNDAI:13633,14751,16955
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 INSIGNIA:13307,14713,17019,
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 INSIGNIA (ROKU TV):13329,13431
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 JBL:15640
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 12441,13745,15545,10359,14320
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 JVC:14027,14128,14229,16922,
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 14454
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LEADER: 17109
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LENSON: 10506
LETV: 14814,14915
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13655
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LOGIK: 13745
LUCE: 16434
LXI: 18414,16232,18632,19330,
11248,11642,13745,15640
MAG: 16704,12014
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MATSUSHITA: 11620
MAXENT: 17732,10157
MEDION: 10045,10348,17642
MEGATRON: 18414,11349
MEI: 14432
MELODY: 15921
MEMOREX: 11002, 18414,19914,
13329,10034,10135,14533,15932,
11248,13745,13941
MGA: 18414,13941,14443,15141,
15242,14320
MI: 19202
MIDLAND: 11316,14735,16232,
18632,13745,14140,14241,13150
MINOKA: 13903
MINTEK: 12306
MINUTZ: 15545
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